

	Quality Policies	Ref: EXQ MSP 02 Dept: Quality Dept
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Policy of Ethical Conduct of Business

Prevention of collusive practices:

- 1.EXCELLENCE QUALITE do not enter into contract with any consultancy or any other party with vested interest in certification.
- 2.EXCELLENCE QUALITE do not compromise on following: misrepresentation of client information, audit duration, audit activities, audit reports and audit plan.
- 3.EXCELLENCE QUALITE do not award certificate in any unjustified way.

Prevention of Coercive practices:

- 1.EXCELLENCE QUALITE do not give any type of (cancellation/withdrawal/ suspension) threat to the client without any justification.
- 2.EXCELLENCE QUALITE do not charge any extra fees other then decided in quotation.

Prevention of inducement:

- 1.EXCELLENCE QUALITE Decides the audit time as per application review based on IAF MD-5 and IAF MD-11.
2. EXCELLENCE QUALITE conducts report review as per EXCELLENCE QUALITE procedure and competent person conduct the application review.
3. Report is reviewed by competent decision maker who has technical area specific competency hence selection and auditing of low-risk area by auditor is prevented.
4. EXCELLENCE QUALITE and its staff do not guaranteed certification to any of the applicant or certification without audit.
5. In case of multi-site audits, sites are selected randomly by the application reviewer who is not connected with any marketing personnel.